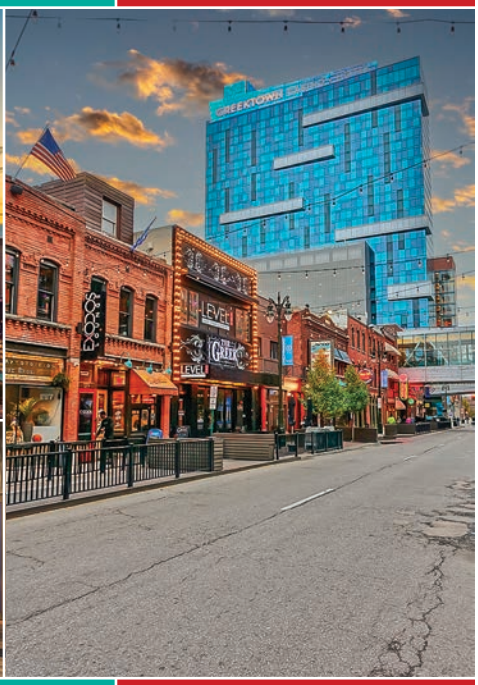






COMMUNITY-BASED CHILD WELFARE NATIONAL SYMPOSIUM

SEPTEMBER 17-19, 2024 DETROIT, MI

HOLLYWOOD Casino AT GREEKTOWN



PRESENTED BY

NATIONAL CENTER FOR COMMUNITY-BASED CHILD WELFARE





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SPECIAL THANKS TO THE FOLLOWING INDIVIDUALS FOR SUPPORTING AND ORGANIZING THE 2024 COMMUNITY BASED CHILD WELFARE NATIONAL SYMPOSIUM.

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- INVITATION TO OPEN BOARD/ MEMBERSHIP MEETINGS
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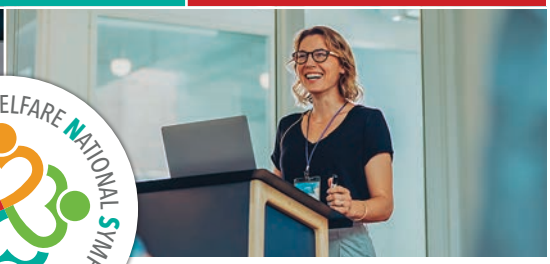




SCHEDULE AT-A-GLANCE

TIME	ACTIVITY	LOCATION
TUESDAY, SEPTEMBER 17		
6:00 pm - 8:00 pm	Welcome Reception SPONSOR: **The Miller Group**	*Prism* Hollywood Casino Hotel THIRD FLOOR
DAY 1 | WEDNESDAY, SEPTEMBER 18		
7:30 am - 8:30 am	Registration and Continental Breakfast SPONSOR: **National Certification Board for Child Welfare Professionals**	Foyer
8:30 am - 10:30 am	Welcome from Michigan! National Center Updates, CBC Learning Lessons with Panel SPONSOR: **Five Points**	Grand Ballroom
10:30 am - 10:45 am	Networking Break	Foyer
10:45 am - 12:00 pm	Learning Exchanges	**See Schedule**
12:00 pm - 12:45 pm	Luncheon SPONSOR: **Sellers Dorsey**	Grand Ballroom
12:45 pm - 1:45 pm	GENERAL SESSION | CBC: State of the States Report	Grand Ballroom
1:45 pm - 2:00 pm	Networking Break	Foyer
2:00 pm - 3:15 pm	Learning Exchanges	**See Schedule**
3:15 pm - 3:30 pm	Networking Break SPONSOR: **JK Elder & Associates**	Foyer
3:30 pm - 5:00 pm	GENERAL SESSION | TED Talks	Grand Ballroom
6:30 pm - 9:00 pm	Optional Off-site Activity	Detroit Historical Museum





SEPTEMBER 17-19, 2024 DETROIT, MI

TIME	ACTIVITY	LOCATION
DAY 2 | THURSDAY, SEPTEMBER 19		
7:30 am - 8:30 am	Networking and Continental Breakfast SPONSOR: **CareSource**	Foyer
8:30 am - 10:00 am	GENERAL SESSION | CBC: Voices with Lived Experience	Grand Ballroom
10:00 am - 10:15 am	Networking Break	Foyer
10:15 am - 11:45 am	Affinity Groups	**See Schedule**
11:45 am - 1:30 pm	LUNCHEON & CLOSING SESSION | AI: Making AI Real for Child Welfare SPONSOR: **KVC and Pressley Ridge**	Grand Ballroom
1:30 pm - 1:45 pm	Closing	Grand Ballroom

OPTIONAL OFF-SITE ACTIVITY:

NETWORKING RECEPTION AT THE DETROIT HISTORICAL MUSEUM

Enjoy evening access to The Detroit Historical Museum in the company of your Symposium colleagues. The reception will feature dinner, an open bar, and access to the Museum.



WEDNESDAY SEPTEMBER 18



The reception begins at 6:30 pm

Buses will depart from outside The Hollywood Casino Hotel at Greektown lobby at 6:15 pm and 6:25 pm.

Returning buses will depart at 8:30 pm and 9:00 pm.

If you signed up in advance, you received a ticket for the event in your registration packet. If you would like to purchase a ticket to attend the event, please visit the Registration desk before 1:00 pm on Wednesday, September 18. The registration fee is $85. Tickets will be required for entry.



The Detroit Historical Museum
5401 Woodward Ave.
Detroit, MI 48202





SEPTEMBER 17-19, 2024 DETROIT, MI

LEARNING EXCHANGES

LEARNING EXCHANGE DESCRIPTIONS ON PAGE 9

DAY 1 | WEDNESDAY, SEPTEMBER 18		
10:45 am - 12:00 pm	Integrating Medicaid/Managed Care into Community-Based Care	Executive Board Room
	Leveraging Technology for Case Practice: Automation Strategies	Salon A
	Strategies to Create and Support a Talented Workforce	Salon B
	Optimizing Case Management Teams: Strategies and Innovations	Salon C
	Adapting Child Welfare: System and Network Engagement	Salon D
	Engaging Youth and Families with Lived Experience in CBC	Salon E
	Crisis Management Essentials	Salon F1
	Building Organizational Sustainability	Salon F2
12:00 pm - 12:45 pm	Luncheon	
2:00 pm - 3:15 pm	Integrating Medicaid/Managed Care into Community-Based Care	Executive Board Room
	Leveraging Technology for Case Practice: Automation Strategies	Salon A
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	Crisis Management Essentials	Salon F1
	Building Organizational Sustainability	Salon F2



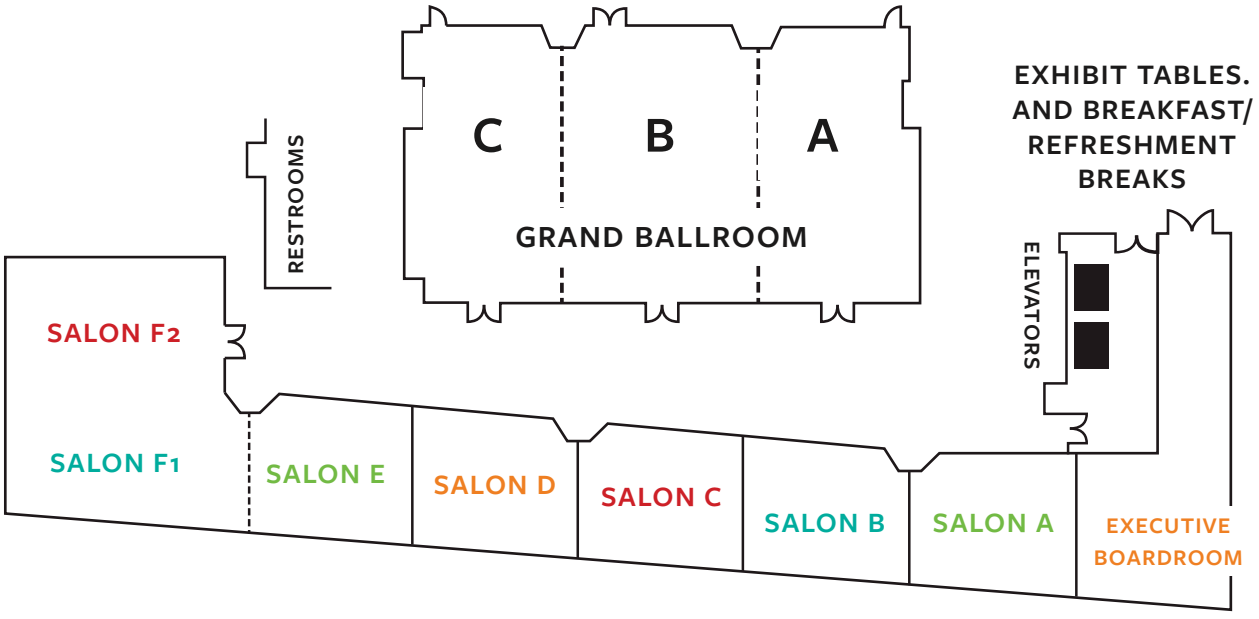


SEPTEMBER 17-19, 2024 DETROIT, MI

AFFINITY GROUPS

AFFINITY GROUP DESCRIPTIONS ON PAGE 10

DAY 2 | THURSDAY, SEPTEMBER 19		
10:15 am - 11:45 am	Communications, Marketing, Public Policy, and Strategy Executives	Executive Board Room
	Technology, Data, and Quality Improvement Executives	Salon A
	Operations and Program Executives | SESSION 1	Salon B
	Operations and Program Executives | SESSION 2	Salon C
	Financial and Administrative Executives | SESSION 1	Salon D
	Financial and Administrative Executives | SESSION 2	Salon E
	Chief Executive Leaders | SESSION 1	Salon F1
	Chief Executive Leaders | SESSION 2	Salon F2







SEPTEMBER 17-19, 2024 DETROIT, MI

LEARNING EXCHANGES

Integrating Medicaid/Managed Care into Community-Based Care

Join our discussion focused on partnering with managed care companies to enhance the service array within your organization and network. Gain insights into prepping for new managed care specialty plans and optimizing readiness for seamless transitions. Explore innovative shared care management strategies with real-world examples. Share knowledge and experiences in successfully navigating the evolving demands of managed care environments.

Leveraging Technology for Case Practice: Automation Strategies

Explore the transformative impact of technology on case practice in this insightful session. Uncover innovative tools used by CBC and provider agencies. Share methods for documentation and enhancing communication with families and collaborators that have led to options for refocusing of activities. Evaluate the costs versus benefits of technology adoption, including experienced time savings, enhanced productivity, and network engagement.

Strategies to Create and Support a Talented Workforce

Participants will engage in discussions about strategies for navigating workforce challenges. Share strategies to effectively bring employees with government experience into your agency's culture and use their voices to promote CBC. Explore options for benefit package design to stay relevant and competitive. Share training models that work to effectively prepare staff and contract expectations. Talk through how to make informed decisions between Professional Employer Organization and direct hiring.

Optimizing Case Management Teams: Strategies and Innovations

Explore the makeup of CBC case management teams, from caseload management to specialized roles. Gain insights into securing funding for these positions and maximizing resources to capture associated costs effectively. Delve into the benefits and outcomes of investing in specialty positions, aligning contractual requirements with best practices to optimize service delivery. Join in this conversation to unlock the potential of your case management team and drive positive outcomes.

Adapting Child Welfare: System and Network Engagement

Explore the evolving landscape of child welfare in the CBC environment. Address over-representation of JJ/MH system youth, adapting staffing to changing needs, and serving high-risk youth effectively. Share successful strategies to engage system partners and your network in working collaboratively to meet their heightened needs. Join the conversation to drive meaningful change for vulnerable youth.

Engaging Youth and Families with Lived Experience in CBC

Discover keys to successful youth and family engagement in programs within CBC and provider agencies. Learn how to integrate and prioritize their perspectives into program development, organizational operations, and community engagement. Explore and share innovative solutions for addressing disparities in outcomes. Join us to share ways to empower youth and families in program and organizational design.

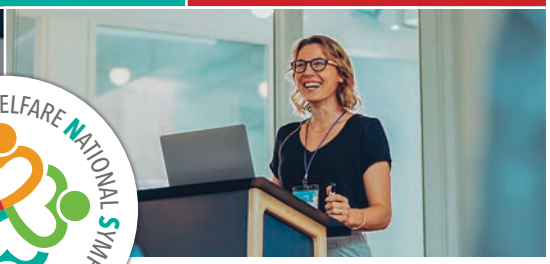
Crisis Management Essentials

Participants will explore strategies for crisis management in this session. CBC and provider agencies are faced with multiple challenges including legal and media issues, addressing child and family concerns, and managing relationships with legislators and partners. Discover effective crisis communication and management methods that have been used along with lessons learned.

Building Organizational Sustainability

Learn strategies for managing reductions in children in care while maintaining service quality. Discover how to balance mission focus with seizing new opportunities for growth. Explore considerations for mergers and acquisitions to strengthen organizational capacity. Discuss the importance of supporting smaller organizations, providing niche services and fostering collaboration. Ensure relevance by embracing up-to-date technology. Join the conversation to future-proof your organization and thrive in a changing landscape.





SEPTEMBER 17-19, 2024 DETROIT, MI

AFFINITY GROUPS

Communications, Marketing, Public Policy, and Strategy Executives

Talk with other executives about tools and strategies available to expertly deal with challenges faced by CBC and provider agencies, including state leadership changes, legislative inquiries, client tragedies, legal complications, and more.

Technology, Data, and Quality Improvement Executives

Join the discussion and help create the path forward for the National Center to collect and report on critical CBC outcomes.

Operations and Program Executives

SESSION 1 – Join others to share and learn about innovative strategies by CBCs and providers to address the gaps in service delivery for high needs kids.

SESSION 2 – Converse with colleagues about how to wrestle with the reality of "No Margin – No Mission" and engage program staff in fiscal responsibility on behalf of CBC and provider agencies.

Financial and Administrative Executives

SESSION 1 – Discuss the pros and cons of various state CBC funding models, along with contract requirements impacting operations.

SESSION 2 – Join other executives to share strategies and sustainability plans designed to thwart general risks in CBC.

Chief Executive Leaders

SESSION 1 – Join a group of executive leaders in a facilitated discussion about balancing the risks along with strategies to maintain focus and diligence in promoting the CBC model.

SESSION 2 – Talk with other executive leaders about promoting CBC legislation and thwarting legislative challenges to CBC.

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SPECIAL THANKS TO
SUBJECT MATTER EXPERTS
FOR FACILITATING THESE SESSIONS.
WE VALUE THEIR INSIGHT,
DEDICATION AND WILLINGNESS
TO SHARE THEIR KNOWLEDGE.





SEPTEMBER 17-19, 2024 DETROIT, MI

GENERAL SESSIONS

DAY 1 | WEDNESDAY, SEPTEMBER 18

8:30 am - 9:00 am	**Welcome from Michigan** Hear from Wayne County Commissioner and Michigan Community Based Care Child Welfare leaders. **PRESENTERS:** Alisha Bell, Bridgitt McCaughey, Sonia Noorman, Mike Patrick
9:00 am - 10:30 am	**NATIONAL CENTER UPDATES	Key Learning Lessons from CBC Leaders** A panel of experienced CBC leaders reflects on their experiences leading CBC efforts. Topics will include managing large contract transitions, creating symbiotic relationships with government leaders, innovating in the face of regulation and discussing what they've learned from one another. **PANEL:** Mike Watkins, Paula Fleming, Scott Lundy, Merideth Rose, Susanne Cole **MODERATOR:** Sonia Noorman
12:45 pm - 1:45 pm	**CURRENT EVENTS FROM STATES ENGAGED IN CBC	State of the State Address** Leaders in the field examine the status of CBCs across the nation. The panel will explore state-specific issues impacting your work including legal, legislative, and contracting nuances. The panel will discuss relationships and networks. **PRESENTERS:** Jenn Petion, Megan Hosterman, Tara Roussett, Matt Hale, Damon Cates, Bridgitt McCaughey **MODERATOR:** Wayne Carson

DAY 2 | THURSDAY, SEPTEMBER 19

8:30 am - 10:00 am	**How Voices of Lived Experience Have Impacted the Work of CBC Agencies** Learn from an engaged panel of experts with lived experience. The panel will demonstrate the positive impact that engaging lived experience experts can have on CBC work and discuss overcoming barriers to this engagement. The panel will offer advice on how best to keep lived experience experts engaged in this important work. **PANEL:** Allison Schild, Stanley McKay, Victoria Camper **MODERATOR:** Esther Jacobo
11:45 am - 1:30 pm	**Making AI Real for Child Welfare** Kreig is a pioneer in the field of artificial intelligence. He has been working in AI since 1979 and has held leadership positions at se veral AI and Transformation related companies. During his career, he developed AI solutions for a wide range of industries, including the DoD, public sector, healthcare, insurance, and manufacturing. Kreig is known for his ability to see through the hype and identify practical ways to use AI to solve real-world problems. **PRESENTER:** Kreig Fields, Justen Ostreicher 





SEPTEMBER 17-19, 2024 DETROIT, MI

TED TALK DESCRIPTIONS

DAY 1 | WEDNESDAY, SEPTEMBER 18

3:30 pm - 5:00 pm

How to Nurture Connections That Last a Lifetime

Learn how we help repair ruptured relationships and meet the needs of the entire family with a trauma informed approach to strengthening connections. Families learn to better connect with each other, understand and meet needs, and regulate behavior in the context of relationships.

PRESENTER:
Martha Dohrman, *Trust-Based Relational Intervention Practitioner*
Missouri Alliance for Children and Families

Teaching to the Ask: Legislator Learning Styles and Advocacy Effectiveness

Establishing an impactful advocacy strategy relies on cultivating robust and meaningful relationships with legislators and their staff. Given the inundation of requests and issues legislators and their staff face daily, standing out amidst the noise becomes paramount. Understanding how a legislator and their staff best consume and retain information can significantly strengthen the effectiveness and success of your advocacy endeavors.

PRESENTER:
David Shields, *Director of Strategic Initiatives and Advocacy*
West Michigan Partnership for Children

Project ECHO: Tele-mentoring to Enhance Provider Resilience for Child Welfare Providers

This workshop will present the innovative, evidence-based Project ECHO tele-mentoring model that enhances provider resilience while providing continuing education and creating collaborative and compassionate systems of care. CareSource has used this model in the state of Georgia specifically to support helping professionals working with youth and families experiencing child welfare.

PRESENTER:
Ryan Rhoads, *Director of Innovation Deployment*
CareSource

Transforming Foster Care: One Hope United's Hope House Model

One Hope United's Hope Houses support youth ages 13-17 inv olved in child and family services and the juvenile justice system. These often underserved youth benefit from a 'family home' environment emphasizing genuine connections, understanding, love, and acceptance. Our No Rejection, No Ejection policy ensures stability and support. House Parents, Youth Care Workers, and Therapists form a dedicated team providing daily care, emotional support, and essential life skills. With a focus on trauma-informed care and holistic development, Hope Houses transform lives and foster long-term success for at-risk youth.

PRESENTER:
Damon Cates, *President and Chief Executive Officer*
One Hope United

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ABOUT JKEA

J. K. Elder & Associates, a nationally recognized, certified Woman Owned Small Business, has partnered with various public and private social services organizations to improve outcomes for children, families, and communities.

The JKEA team of Subject Matters Experts are grounded in a commitment to excellence and culturally relevant programs and services that improve the lives of individuals and communities.

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INNOVATIVE SOLUTIONS

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We have a successful approach to proposal development and grant writing that has assisted numerous clients achieve the funding they have sought.

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We offer a pragmatic and individualized approach to strategic program design and evaluation with evidence-based and emerging best practices.

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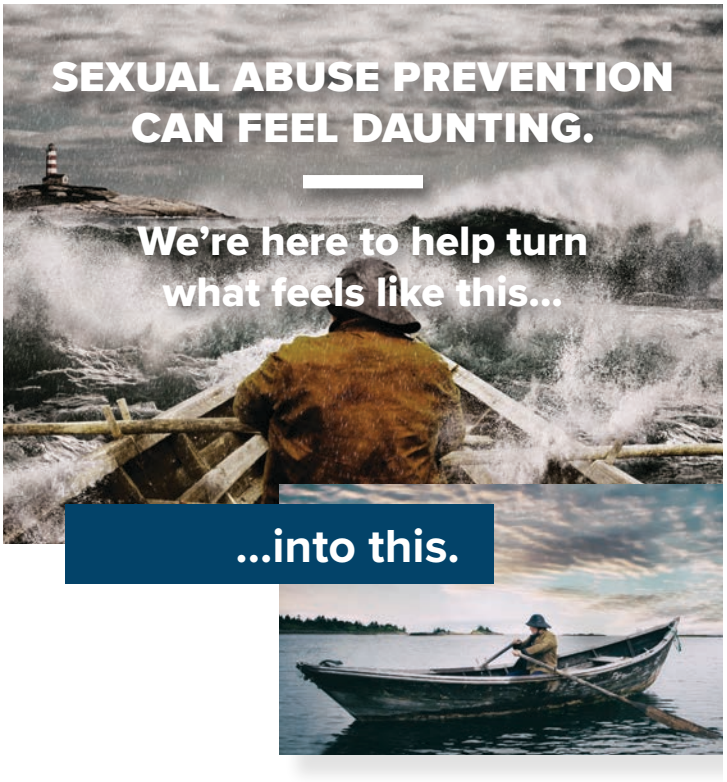
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- **Behavioral Health**
- **Eligibility / Claims Processing**
- **Custom Forms / eSignature**

FOR MORE INFORMATION CONTACT

Chris Pantaleon,
Chief Revenue Officer
chris.pantaleon@fiveptg.com
407.468.6918

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